

Safe Children, Bright Futures

We promote the well being of children, families and communities. We protect and care for children at risk.

We achieve these goals through focus on the following:

Protection

Permanency

Preparation for Life

Who we Serve	13/14	14/15	15/16	16/17	17/18	Trend
Recurrence of Child Protection Concerns in a Family After an Investigation	15.1%	14.7%	15.9%	15.9%	Cohort in progress	
Recurrence of Child Protection Concerns in a Family After Ongoing Protection Services Were Provided	16.2%	15.1%	16.6%	17.8%	Cohort in progress	
% of Investigations Transferred to Ongoing	24.3%	23.1%	21.7%	23.9%	22.0%	
Entry to Care	3.6%	2.8%	2.6%	2.8%	Cohort in progress	
Re-entry to Care Following Discharge	10.6%	12.9%	13.5%	Data not available	Cohort in progress	
Developmental Assets for Children in Care	29.2	28.9	27.9	29.2	28.3	
Caregiver-Youth Relationship for Children in Care	6.5	6.5	6.4	6.5	6.6	
Satisfaction with Service	74.0%	69.1%	67.6%	68.1%	75.6%	
# of Children in Care at End of Period	809	707	608	573	523	
% of Children in Care who are Indigenous	19.7%	17.6%	15.3%	15.2%	15.3%	
% of Children in Care who are Black	Data not available	Data not available	Data not available	Data not available	7.8%	
Financial	13/14	14/15	15/16	16/17	17/18	Trend
Accuracy of Financial Forecasting	99.4%	99.8%	100.0%	100.0%	98.6%	
Internal Processes	13/14	14/15	15/16	16/17	17/18	Trend
Compliance with Response Time - 12 Hour	82.0%	72.8%	70.9%	74.9%	67.9%	
Compliance with Response Time - 48 Hour	80.6%	79.2%	66.7%	77.8%	86.1%	
Compliance with Response Time - 7 Day	52.8%	51.4%	53.4%	51.0%	54.9%	
% of Children in Care in Family-Based Placements	75.0%	74.4%	72.1%	72.6%	73.0%	
Time to Discharge	58.5%	58.7%	60.3%	62.3%	Cohort in progress	
Society Resource Homes at End of Fiscal Year	Data not available	Data not available	301	269	235	
Length of Service	41.5%	42.3%	46.1%	52.5%	51.4%	
Cases Before the Court	N/A	555	416	365	344	
% of Cases Before the Court that are Indigenous	Data not available	Data not available	Data not available	Data not available	12.5%	
Customary Care Agreements as % of Children in Care	Data not available	Data not available	Data not available	0.52%	0.76%	
Organizational Readiness	13/14	14/15	15/16	16/17	17/18	Trend
Staff Turnover	7.0%	6.4%	10.0%	6.6%	7.7%	
Staff Sick Days (calendar year)	8.8	10.8	9.7	11.7	10.9	

Who we Serve

Recurrence of Child Protection Concerns in a Family After an Investigation	% of cases closed at investigation during the fiscal year that were reinvestigated within 12 months of closing, where the allegations of maltreatment / protection concerns were verified
Recurrence of Child Protection Concerns in a Family After Ongoing Protection Services Were Provided	% of cases closed at ongoing during the fiscal year that were reinvestigated within 12 months of closing, where the allegations of maltreatment / protection concerns were verified
% of Investigations Transferred to Ongoing	the number of cases transferred to ongoing services as a % of investigations completed
Entry to Care	% of children who were investigated and subsequently placed in care within 12 months of the initial investigation
Re-entry to Care Following Discharge	% of children who were discharged from care within the fiscal year and re-entered care within 12 months
Developmental Assets for Children in Care	the average score out of a possible 40 for the developmental assets measured by the Action and Assessment Record (AAR) for children and youth in care ages 0 - 17
Caregiver-Youth Relationship for Children in Care	the average score out of a possible 8.0 for 4 questions about caregiver-youth relationship on the Action and Assessment Record (AAR) for children in care ages 10 - 17
Satisfaction with Service	% of clients whose files closed to ongoing services who indicated through a survey that they were very satisfied or satisfied with our service
# of Children in Care at End of Period	the number of children in Society care at the end of the fiscal year
% of Children in Care who are Indigenous	the percentage of children in care at the end of the fiscal year who are of Indigenous ancestry
% of Children in Care who are Black	the percentage of children in care at the end of the fiscal year who are of Black ancestry

Financial

Accuracy of Financial Forecasting	actual fiscal year net expenditures as a percentage of Q3 budgeted fiscal year net expenditures
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Internal Processes

Compliance with Response Time - 12 Hour	% of investigations completed in the fiscal year that were identified as 12 hour responses where the response occurred within the required time frame
Compliance with Response Time - 48 Hour	% of investigations completed in the fiscal year that were identified as 48 hour responses where the response occurred within the required time frame
Compliance with Response Time - 7 Day	% of investigations completed in the fiscal year that were identified as 7 day responses where the response occurred within the required time frame
% of Children in Care in Family-Based Placements	% of days in care during the fiscal year that are provided in family-based care (vs. group care) for eligible (non-CCSY) children in care (includes CAS and OPR Foster, Kinship and Customary Care)
Time to Discharge	the percentage of children admitted to care who are discharged from care within 12 months (not validated data - provincial KPI definition measures at 12, 24 and 36 months)
Society Resource Homes at End of Fiscal Year	the number of Society resource homes available for foster and adoption placements at year-end
Length of Service	% of ongoing files at the end of the period that have been open for less than 1 year
Cases Before the Court	# of open court files at year-end
% of Cases Before the Court that are Indigenous	% of open court cases at the end of the fiscal year that are for Indigenous families
Customary Care Agreements as % of Children in Care	# of Customary Care Agreements as a % of the number of children in care at year-end

Organizational Readiness

Staff Turnover	As of 2016, OACAS calculates employee turnover based on the number of employees as of the end of the previous year, and the number of employees who left during the current year
Staff Sick Days (calendar year)	average number of sick days taken by CAS staff members during the calendar year